

## QUALITY & EHS POLICY

We provide world-class quality in our products and services to internal and external customers while operating in a manner that responsibly protects the environment, the health and safety of our employees, our customers, and the communities in which we work.

This is accomplished by:

- Committing to continuous improvement in all business and manufacturing processes including health and safety and pollution prevention
- Employees adhering to established processes, participating in continuous improvement activities, and creating value for our customers
- Allowing quality to be defined by the customer and achieved by using their expectations in order to select target values and minimize variation around those values
- Producing quality parts with on-time delivery
- Complying with internationally recognized standards, such as ISO-9000, QS-9000, and ISO-14000
- Committing to compliance with applicable legislation, regulations, and other requirements
- Using a systematic approach to setting and reviewing our quality and EHS objectives and targets
- Providing appropriate resources to implement and maintain our policy

It is the responsibility of every CoorsTek employee to comply with the Quality and EHS Policy.

### **This policy statement is consistent with CoorsTek core values**

- In everything, we do to others what we would have them do to us.
- We do what we say. We say what we mean.
- We create outstanding value for our customers.
- We work together to make our company the best.

September 1, 2002

