



24 March, 2019

**SUBJECT: CoorsTek COVID-19 Customer Guidance**

Dear Valued Customer,

As the COVID-19 pandemic continues to impact us all, the health and well-being of CoorsTek employees, customers, and business partners continues to be our top priority. We are committed to providing the most current information about changes to our policies and procedures, and will be issuing weekly communications to our customers as the situation evolves.

With recent stay at home and business closure mandates being implemented in areas where CoorsTek operates, we have determined that our business and manufacturing facilities are essential to the continued viability of the critical infrastructure of the United Kingdom, as described in the [23 March, 2020 document issued by the Ministry of Housing, Communities and Local Government](#). Our determination is based on the fact that CoorsTek is engaged in several critical infrastructure industries, including: healthcare, food and agriculture, energy, telecommunications, information technology, and more. In accordance with this determination, we intend to keep our facilities open and operational.

In order to protect our workers and patrons, CoorsTek has mandated company-wide social distancing, personal hygiene, and other protocols as recommended by the U.S. Centers for Disease Control and the World Health Organization. These policies are being regularly updated to reflect the most current information on the virus outbreak, and we are monitoring all employees to ensure compliance.

At the current time, our ability to fulfill confirmed orders has not been disrupted due to COVID-19 and we have not experienced any issues receiving the goods and services necessary to maintain our operations. To protect against disruptions to our supply chain, CoorsTek has issued a letter to our suppliers notifying them of the critical nature of their continued business with CoorsTek. We are happy to provide you with a copy of this letter upon request.

For regular updates and additional information on our response to this crisis, our mitigation procedures for preventing the spread of the disease, and our business continuity planning, please visit <https://www.coorstek.com/covid-19-customer-response>.

Thank you for your continued support.

In health,

Patty Mishic O'Brien  
Chief Commercial Officer  
CoorsTek

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