



2 April, 2020

Dear Valued Customer,

Throughout this COVID-19 crisis, CoorsTek remains committed to keeping our customers informed of the latest developments that may affect our business. The health and well-being of our employees and business partners continues to be our number one priority, and we have enacted numerous protocols to prevent the spread of the disease.

Governments worldwide are working to combat the pandemic with shelter-in-place mandates and travel restrictions. CoorsTek operates in several regions and countries with such mandates in place, though we continue to operate in each of these areas as a designated critical infrastructure business. We service many critical industries including healthcare, food and agriculture, information technology, utilities and telecommunication, and more.

Our designation as a critical infrastructure business is based upon guidance issued by government agencies in countries where we operate:

[United States](#) | [United Kingdom](#) | [Germany: North Rhine Westphalia](#) |
[Germany: Bavaria](#) | [Sweden](#) | [Netherlands](#) | [Czech Republic](#)

To date, no shelter-in-place mandates have been issued in regions where CoorsTek operates in Japan.

In order to protect our workers and patrons, CoorsTek has mandated company-wide social distancing, personal hygiene, and other protocols as recommended by the World Health Organization and other health authorities in countries where we operate. These policies are being regularly updated to reflect the most current information on the virus outbreak, and we are monitoring all employees to ensure compliance.

As of this writing, there have been no disruptions due to COVID-19 that have affected our ability to fulfill confirmed orders. In addition to precautionary measures, CoorsTek has established plans to handle cases of diagnosed or suspected infections to ensure continued operations. We have not experienced any disruptions to our supply chain, and have issued a letter notifying our suppliers of the critical nature of their continued business with CoorsTek. A copy of this letter can be viewed [here](#).

For regular updates and additional information on our response to this crisis, our mitigation procedures for preventing the spread of the disease, and our business continuity planning, please visit <https://www.coorstek.com/covid-19-customer-response>.

Thank you for your continued support.

In health,

Patty Mishic O'Brien
Chief Commercial Officer
CoorsTek

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