



14 April, 2020

Dear Valued Customer,

Thank you for your continued patronage during these challenging times. Our number one priority throughout the COVID-19 pandemic has been and continues to be the health and safety of our employees and business partners. While we work to prevent the spread of the disease, we are working diligently to maintain seamless operations and fulfill customer orders.

We are committed to keeping our customers informed of the latest developments that may affect our business. The situation is changing rapidly, so we encourage you to visit our [Covid-19 customer response web page](#) for up-to-date information.

CoorsTek operates in several regions and countries with government-issued shelter in place mandates. Our facilities continue to operate in each of these areas as a designated critical infrastructure business. Our designation as a critical infrastructure business is based upon guidance issued by government agencies in countries where we operate:

[United States](#) | [United Kingdom](#) | [Germany: North Rhine Westphalia](#) |
[Germany: Bavaria](#) | [Sweden](#) | [Netherlands](#) | [Czech Republic](#)

The [Japanese state of emergency declaration](#) issued on 7 April, 2020 has no impact on our operations or ability to serve customers at this time.

In order to protect our workers and patrons, CoorsTek has mandated numerous company-wide safety protocols as recommended by the World Health Organization and other health authorities in countries where we operate. These policies are being regularly updated, and we are monitoring all employees to ensure compliance. In addition to precautionary measures, CoorsTek has established plans to handle cases of diagnosed or suspected infections to ensure continued operations.

As of this writing, there have been no disruptions due to COVID-19 that have affected our ability to fulfill confirmed orders. We have seen some delays in our international shipments that may affect when orders are received. As CoorsTek becomes aware of these delays, we will advise those customers who are affected so they can plan accordingly.

To date, we have not experienced any disruptions to our supply chain, and have issued a letter notifying our suppliers of the critical nature of their continued business with CoorsTek. A copy of this letter can be viewed [here](#).

Thank you for your continued support.

In health,

Patty Mishic O'Brien
Chief Commercial Officer
CoorsTek

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