



7 May, 2020

Dear Valued Customer,

Though COVID-19 continues to be a threat throughout the globe, CoorsTek has cautiously continued operations in order to provide essential components to our customers in numerous industries. We have taken extraordinary care to ensure our employees and business partners remain healthy, and safety remains our number one priority. Thank you for your continued patronage during these challenging times.

We are committed to keeping our customers informed of the latest developments that may affect our business. The situation is changing rapidly, so we encourage you to visit our [Covid-19 customer response web page](#) for up-to-date information.

CoorsTek has developed strict safety protocols to prevent the spread of the disease. These procedures have been developed in line with guidance from the World Health Organization and other health authorities in countries where we operate. We are updating these policies regularly and monitoring all employees to ensure compliance. In addition to precautionary measures, CoorsTek has established plans to handle cases of diagnosed or suspected infections to ensure continued operations.

Though business activity remains restricted in several countries and regions, CoorsTek continues to operate as a designated critical infrastructure business. This designation is based upon guidance issued by government agencies in countries where we operate:

[United States](#) | [United Kingdom](#) | [Germany: North Rhine Westphalia](#) |
[Germany: Bavaria](#) | [Sweden](#) | [Netherlands](#) | [Czech Republic](#)

The [Japanese state of emergency declaration](#) issued on 7 April, 2020 has no impact on our operations or ability to serve customers at this time.

As of this writing, we have experienced minimal disruptions due to COVID-19 affecting our ability to fulfill confirmed orders, and are currently notifying impacted customers. We have also seen some delays in our international shipments that may affect when orders are received. As CoorsTek becomes aware of these delays, we will advise customers as necessary so they can plan accordingly.

To date, we have only experienced minima disruptions to our supply chain, but these disruptions have not caused production delays. We have issued a letter notifying our suppliers of the critical nature of their continued business with CoorsTek. A copy of this letter can be viewed [here](#).

Thank you for your continued support.

Sincerely,

Patty Mishic O'Brien
Chief Commercial Officer
CoorsTek

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