



COVID-19 Contact Tracing App Guidelines

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Dear Team Members,

As individual countries and organizations deploy contact tracing applications meant to slow the spread of the COVID-19 virus, we wanted to provide information on what the “apps” do, their benefits and their challenges.

What are contact tracing apps, and why do I need guidance?

Contact tracing apps are designed to keep track of those who have been in close proximity to a person infected with the virus, using the person’s mobile phone as a sensor. After a positive COVID-19 test, a medical professional can use the app to quickly notify the people who have recently been near the infected person. If a large percentage of the population uses a tracing app, it can be very effective in helping isolate the virus. Unfortunately, there are varying technologies and processes used for such applications. In some circumstances, governments or organizations creating the applications are collecting excessive personal information not needed for contact tracing. This has led to personal data privacy concerns.

Guidance

Some countries, such as China and India, are mandating the use of the apps or are tracking a person’s movement without their explicit consent. In other countries, the apps are optional. As a company, we support measures to protect our communities, and you are certainly allowed to install this type of app on your CoorsTek mobile phone. Please note that CoorsTek does not provide support for contact tracing apps, nor will we collect any information from their use.

We strongly suggest that you understand the details of what and how your country-specific app is tracking before you consider downloading. As mentioned earlier, several countries are gathering more information than is actually required for contact tracing. Right now, applications specifically built on the joint Google/Apple platform are the most secure for personal data. There is not a single, good location to learn about the apps, so we ask that you do your best to research them before downloading.

If you do have questions or concerns, please contact the [IT Helpdesk](#), and we will do our best to provide direction.

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