



20 July, 2020

Dear Valued Customer,

Though COVID-19 continues to be a threat across the globe, CoorsTek has cautiously continued its operations in order to provide essential components to our customers in numerous industries. We have taken extraordinary care to ensure our employees and business partners remain healthy, and safety remains our number one priority.

We are committed to keeping our customers informed of the latest developments that may affect your business. The situation is changing rapidly, so we encourage you to visit our [Covid-19 customer response web page](#) for up-to-date information.

CoorsTek has developed strict safety protocols to prevent the spread of the disease. These procedures have been developed in line with guidance from the World Health Organization and other health authorities in countries where we operate. We are updating these policies regularly and monitoring all employees to ensure compliance. In addition to precautionary measures, CoorsTek has established plans to handle cases of diagnosed or suspected infections to ensure continued operations.

At this time, most business restrictions have been lifted around the globe, but with continued outbreaks in the US and other regions we continue to monitor government protocols and guidance.

We have experienced minimal disruptions due to COVID-19 that are affecting our ability to fulfill confirmed orders, and where needed, have notified impacted customers. We have seen some delays in our international shipments that may affect when orders are received. As we become aware of these delays, we will advise customers as necessary.

Thank you for your continued patronage during these challenging times.

Sincerely,

Patty Mishic O'Brien
Chief Commercial Officer
CoorsTek

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