



1 September, 2020

Dear Valued Customer,

Though COVID-19 continues to be a threat across the globe, CoorsTek has cautiously continued its operations in order to provide essential components to our customers in numerous industries. We have taken extraordinary care to ensure our employees and business partners remain healthy, and safety remains our number one priority. With six months' experience operating in this environment, we remain confident that our business management protocols have proven successful in preventing operational issues due to the pandemic.

We are committed to keeping our customers informed of the latest developments that may affect your business. The situation is changing rapidly, so we encourage you to visit our [Covid-19 customer response web page](#) for up-to-date information.

CoorsTek has developed strict safety protocols to prevent the spread of the disease. These procedures have been developed in line with guidance from the World Health Organization and other health authorities in countries where we operate. We are updating these policies regularly and monitoring all employees to ensure compliance. In addition to precautionary measures, CoorsTek has established plans to handle cases of diagnosed or suspected infections to ensure continued operations.

While there have been some limited disruptions related to the global pandemic, we have largely been able to mitigate any negative impact to our customers. We expect to be able to maintain our operations in a manner that supports both the needs of our customers, and the health of our employees.

Thank you for your continued patronage during these challenging times.

Sincerely,

Patty Mishic O'Brien
Chief Commercial Officer
CoorsTek

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